

Returned Checks and Credit Card Chargeback Policies & Fees

If student presents Polk State College with a bad check

- An invoice will be generated that will include the proper fee (listed below):
- The receivable, and its associated hold, will remain in place until paid by the student.
- This hold will prevent registration for future terms.
 - Checks under \$50.00 will be charged\$25.00
 Checks from \$50.01 \$300.00 will be charged\$30.00
 - Checks from \$300.01 \$800.00 will be charged\$40.00
 - Checks over \$800.01 will be charged 5% of the check amount

Students who have presented a returned check will no longer be allowed to pay by personal check. All fees are subject to change.

If student disputes an authorized credit card charge

 An invoice will be generated and the student will be blocked from registering for future terms until the balance is paid in full.

NelNet (Tuition payment plan)

- If the student does not pay the difference between his/her agreement amount and his/her tuition amount, tuition will be reduced by the amount of coverage provided by TPP, which will leave an unpaid balance.
- **If prior to drop/add**: Because of Polk State College's policy, the student must be removed from class due to prior unpaid receivable.
- **If after drop/add:** Students will be blocked from future registration until balances are paid in full.

Collection agency costs

If debts are not paid in full, students will be referred to Polk State's outside collection agency.