Polk State College Wireless Network Information

What is SafeConnect?

SafeConnect is a NAC (network access control) tool to help ensure that only current Polk State College students, faculty, staff, and guests can access the Polk State College Wireless Network and resources. SafeConnect also validates that each system meets security requirements to keep the Polk State network safe for all users. Specifically, SafeConnect checks that the:

- SafeConnect policy key is installed
- Polk State College usernames and passwords for students, faculty, and staff are authenticated
- Operating system patches are installed and up-to-date
- Antivirus software is installed and up-to-date

How do I use SafeConnect?

If you have not installed the SafeConnect policy key, you will be prompted to do so after opening a web browser.

1. SafeConnect Client - The SafeConnect client and related policy key must be installed on any computer on the Polk State College Wireless Network. The SafeConnect client will automatically install prior to gaining access to the Polk State College Wireless Network

2. Anti-Virus – Anti-virus software recognized by SafeConnect must be installed on your machine. The anti-virus software must be running, and your virus definition files must be up-to-date.

Download free anti-virus software

3. Operating System Updates – Your operating system must be configured to look for new updates.

Mac - How to verify your OS is configured to look for updates
Windows - How to verify your OS is configured to look for updates

If you have questions, please contact Technology Services.

Students/Guests: Please visit the Polk State website and go to Technology Services or call us at 863.292.3652.

Faculty/Staff: Please visit the Polk State website and go to Technology Services or call us at 5111 or submit a support ticket by emailing helpdeskrequests@polk.edu.