The Certified Public Manager (CPM) program is a nationally-recognized management development program for public managers and supervisors. Today, 36 states and the federal government participate in the National CPM Consortium, which accredits programs and establishes the requirements for the Certified Public Manager designation. The CPM designation is a professional designation, not an academic one.

The CPM Program consists of 32 days of classroom training, divided into 8 levels. After each level, participants are required to complete an outside assignment and an open-book exam.

**Level 1:** Focuses on management one-on-one, with topics such as personal style, leadership, delegation, motivation, goal setting, performance feedback, coaching, and counseling.

**Level 2:** expands the focus to groups and teams, with topics like group dynamics, conflict, team leadership, problem-solving, decision making, and work process improvement.

**Level 3:** emphasizes organizational issues such as productivity and quality, auditing and evaluation, the Governor’s Sterling Challenge, information technology, emotional intelligence, and project management.

**Level 4:** deals with complex organizational issues such as power, ethics, culture and change.

**Level 5:** examines how government must adapt to the future. Topics include social change, strategic planning, budgeting, and organizational design and dynamics.

**Level 6:** teaches the systems approach to management. Topics include systems thinking, modeling, and real-world applications.

**Level 7:** is an in-depth seminar on public policy, during which participants develop their own policy arguments and critiques.

**Level 8:** is the CPM graduation class. Management experts present the latest issues in public management. The final day is the graduation ceremony.

Cost $495

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