



POLK STATE
Corporate College

International Organization for Standardization Certification Training

ISO 9001:2015 Quality Management System Development

Two Days

Day 1: ISO 9001:2015 Certification and Quality Management System Overview

Day 2: Internal Audits, Key Performance Indicators (KPIs), and Management Reviews

Session Description: This training focuses on the structure, processes, and corresponding documentation necessary to meet requirements for ISO 9001 Certification. The course reviews the certification requirements and their application to a company or organization for increased efficiency and productivity. Each participant who completes the course receives training in the following:

- A. The precise requirements for ISO 9001:2015 Certification
- B. Application of the ISO 9001:2015 Certification requirements to an organization
- C. Structure and development of the necessary documentation
- D. Methods to communicate with employees and engage the entire organization in the certification process
- E. Determination of the right KPIs for the management system
- F. Performance of internal audits
- G. Processes for document management reviews
- H. Preparation for a certification audit
- I. Continuous improvement processes for a quality management system



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The participant receives a training certificate upon successful course completion and passing a competency exam. Companies must apply and go through the certification process separately to earn ISO 9001:2015 Certification.

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