

**Student Perception of College Services
December 2010 and 2011 Surveys**



Data Summary Report – Short Form

January 13, 2011

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I. DATA SUMMARY

| | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
|---|------|------|---------|---------|---------|---------|
| Responses | 975 | 386 | 161 | 163 | 190 | 196 |
| 1. Are you currently a full-time student or a part-time student. | | | | | | |
| Full-time Student | 43% | 49% | 49% | 50% | 100% | 0% |
| Part-time Student | 57% | 51% | 51% | 50% | 0% | 100% |
| 2. What is your gender? | | | | | | |
| Male | 28% | 24% | 23% | 25% | 28% | 20% |
| Female | 72% | 76% | 77% | 75% | 72% | 80% |
| 3. In which degree program are you currently enrolled? | | | | | | |
| Certificate | 3% | 1% | 0% | 1% | 0% | 2% |
| AA degree | 48% | 48% | 54% | 46% | 52% | 45% |
| AS degree | 30% | 32% | 29% | 35% | 32% | 33% |
| AAS degree | 6% | 7% | 9% | 6% | 5% | 8% |
| BAS degree | 7% | 8% | 6% | 6% | 7% | 8% |
| Other (Dual, Transient, etc.) | 6% | 4% | 3% | 6% | 3% | 5% |
| 4. How long have you been enrolled at Polk State College? | | | | | | |
| Less than 1 year | 34% | 44% | 43% | 48% | 45% | 43% |
| 1-2 years | 34% | 31% | 33% | 32% | 34% | 28% |
| More than 2 years | 32% | 25% | 24% | 20% | 21% | 29% |
| 5. What is your age? | | | | | | |
| Below 20 | 18% | 25% | 22% | 34% | 31% | 20% |
| 20-21 | 14% | 14% | 18% | 13% | 18% | 11% |
| 22-24 | 11% | 10% | 7% | 8% | 11% | 8% |
| 25-29 | 14% | 11% | 13% | 10% | 12% | 11% |
| 30-34 | 9% | 10% | 9% | 10% | 6% | 13% |
| 35-39 | 8% | 9% | 6% | 9% | 7% | 10% |
| 40-49 | 17% | 15% | 19% | 10% | 12% | 18% |
| 50 or older | 9% | 7% | 6% | 7% | 4% | 9% |
| 6. Where are you taking most of your classes? | | | | | | |
| Winter Haven Campus | 38% | 42% | 100% | 0% | 42% | 42% |
| Lakeland Campus | 49% | 42% | 0% | 100% | 43% | 42% |
| JD Alexander Center | 3% | 6% | 0% | 0% | 5% | 7% |
| Airside Center | 1% | 2% | 0% | 0% | 2% | 2% |
| Online (Web-Based) | 8% | 8% | 0% | 0% | 8% | 8% |

| 7. Did College staff responded to your e-mails and phone calls within one business day? | | | | | | |
|---|------|------|---------|---------|---------|---------|
| % Responding with <i>Almost Always</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 47% | 52% | 50% | 49% | 55% | 48% |
| Advising | 44% | 49% | 47% | 45% | 51% | 47% |
| Financial Aid | 33% | 42% | 43% | 36% | 44% | 39% |
| Cashier | 58% | 64% | 75% | 49% | 63% | 65% |
| Student Activities | 53% | 65% | 73% | 53% | 71% | 57% |
| 8. How many times did you contact a service area to get issues resolved (for each area)? | | | | | | |
| % Responding with <i>1 Time</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 35% | 33% | 40% | 27% | 36% | 30% |
| Advising | 27% | 25% | 29% | 21% | 27% | 22% |
| Financial Aid | 21% | 23% | 28% | 22% | 26% | 20% |
| Cashier | 58% | 61% | 73% | 55% | 58% | 65% |
| Student Activities/Athletics | 46% | 48% | 54% | 45% | 54% | 38% |
| 9. How did you experience the waiting times for each of the service areas below? | | | | | | |
| % Responding with <i>Reasonable</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 67% | 74% | 77% | 70% | 74% | 74% |
| Advising | 55% | 64% | 71% | 57% | 61% | 67% |
| Financial Aid | 52% | 66% | 72% | 61% | 69% | 64% |
| Cashier | 88% | 88% | 92% | 84% | 91% | 86% |
| Student Activities/Athletics | 77% | 87% | 89% | 86% | 88% | 86% |
| 10. The hours of operation and available staff (of areas below) usually meet my needs. | | | | | | |
| % Responding with <i>True</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 90% | 92% | 93% | 91% | 95% | 90% |
| Advising | 86% | 86% | 83% | 88% | 87% | 85% |
| Financial Aid | 79% | 88% | 87% | 90% | 88% | 87% |
| Cashier | 90% | 95% | 96% | 93% | 94% | 96% |
| Student Activities/Athletics | 88% | 94% | 97% | 93% | 93% | 95% |
| 11. College staff treated me respectfully and showed that they cared about me: | | | | | | |
| % Responding: <i>Very Often/Almost Always</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 81% | 87% | 89% | 82% | 88% | 86% |
| Advising | 78% | 79% | 78% | 77% | 81% | 77% |
| Financial Aid | 67% | 77% | 81% | 71% | 80% | 75% |
| Cashier | 86% | 93% | 96% | 88% | 95% | 90% |
| Student Activities/Athletics | 84% | 92% | 90% | 93% | 94% | 88% |

| 12. I was able to locate the information I needed on the College's website (for each area): | | | | | | |
|---|------|------|---------|---------|---------|---------|
| % Responding with <i>True</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 88% | 92% | 93% | 90% | 93% | 91% |
| Advising | 80% | 83% | 81% | 85% | 84% | 83% |
| Financial Aid | 74% | 81% | 82% | 78% | 84% | 79% |
| Cashier | 85% | 89% | 90% | 89% | 91% | 87% |
| Student Activities/Athletics | 86% | 88% | 86% | 90% | 88% | 88% |
| Help Center | 82% | 86% | 91% | 81% | 89% | 85% |
| 13. It was easy to locate the services I needed on campus/center (for each area): | | | | | | |
| % Responding with <i>True</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 96% | 97% | 96% | 98% | 97% | 96% |
| Advising | 96% | 96% | 96% | 96% | 95% | 97% |
| Financial Aid | 95% | 96% | 95% | 97% | 96% | 96% |
| Cashier | 96% | 97% | 97% | 97% | 97% | 98% |
| Student Activities/Athletics | 89% | 92% | 95% | 90% | 91% | 93% |
| Help Center | 85% | 91% | 93% | 86% | 93% | 89% |
| 14. My experience with the following special services was... | | | | | | |
| % Responding with <i>Satisfactory-Exemplary</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Disability Services | 86% | 91% | 86% | 93% | 93% | 88% |
| Veteran's Services | 73% | 83% | 94% | 78% | 81% | 89% |
| Veteran's Fin. Aid Services | 74% | 85% | 94% | 79% | 88% | 85% |
| Counseling | 82% | 86% | 88% | 83% | 82% | 91% |
| Intern. Stud. Services | 80% | 94% | 94% | 91% | 89% | 100% |
| Dual-enrollment Services | 87% | 85% | 83% | 84% | 85% | 85% |
| TRiO Stud. Supp. Services | 79% | 87% | 83% | 92% | 91% | 82% |
| 15. My experience with PASSPORT and the following online services was... | | | | | | |
| % Responding with <i>Satisfactory-Exemplary</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Add/Drop and register | 90% | 92% | 89% | 92% | 91% | 92% |
| Find schedule & transcript | 95% | 98% | 96% | 99% | 98% | 97% |
| View my degree audit | 94% | 95% | 94% | 97% | 94% | 97% |
| Pay my account online | 93% | 96% | 94% | 98% | 97% | 96% |
| Find financial aid info | 76% | 81% | 79% | 80% | 83% | 80% |
| Order a transcript | 89% | 88% | 84% | 91% | 88% | 88% |
| Graduation application | 88% | 89% | 83% | 94% | 88% | 89% |
| 16. My experience with my college e-mail (my.polk.edu) regarding the following areas has been... | | | | | | |
| % Responding with <i>Satisfactory-Exemplary</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Ease of access | 79% | 87% | 88% | 86% | 88% | 86% |
| Info received by e-mail | 81% | 88% | 84% | 91% | 87% | 88% |
| Help with e-mail problems | 75% | 82% | 78% | 84% | 85% | 79% |

| 17. The information I received from the following areas was consistent and I was able to comprehend it. | | | | | | |
|---|------|------|---------|---------|---------|---------|
| % Responding with <i>True</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Admission/Registrar | 90% | 90% | 88% | 90% | 92% | 88% |
| Advising | 85% | 86% | 87% | 83% | 84% | 88% |
| Financial Aid | 76% | 80% | 79% | 79% | 80% | 80% |
| Cashier | 92% | 97% | 97% | 97% | 97% | 98% |
| Student Activities/Athletics | 89% | 95% | 95% | 96% | 96% | 95% |
| Help Center | 92% | 96% | 96% | 95% | 94% | 97% |
| 18. Please rate the following printed or online information materials: | | | | | | |
| % Responding with <i>Satisfactory-Exemplary</i> | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Online Application | 96% | 97% | 97% | 96% | 98% | 95% |
| Registration Guide | 93% | 95% | 96% | 94% | 98% | 94% |
| Orientation Guide | 91% | 94% | 91% | 93% | 96% | 92% |
| Student Handbook | 92% | 95% | 94% | 93% | 98% | 92% |
| Online Catalog | 88% | 90% | 86% | 90% | 93% | 87% |
| Financial Aid Handouts | 79% | 84% | 83% | 81% | 87% | 82% |
| Student Activities Handouts | 86% | 87% | 88% | 85% | 90% | 85% |
| Athletic Announcements | 87% | 88% | 88% | 84% | 88% | 88% |
| PASSPORT Instructions | 90% | 92% | 93% | 90% | 92% | 94% |
| Program & Degree Info | 86% | 87% | 87% | 85% | 88% | 87% |
| 19. Additional comments or opinions regarding Polk State College's services? | | | | | | |
| | 2010 | 2011 | WH 2011 | LK 2011 | FT 2011 | PT 2011 |
| Responses | 252 | 133 | 51 | 59 | 64 | 68 |

II. ZOOMERANG DETAIL REPORT

In order to provide the detailed response distribution for each item, the following pages contain the original 2011 Zoomerang survey report.

2011 Student Perceptions of College Services

Results Overview



Date: 1/9/2012 6:43 AM PST
 Responses: Completes
 Filter: No filter applied

Hello and Welcome to Our Student Survey! Polk State College is asking you to evaluate several of its service areas to identify opportunities for improvement. Please use the SUBMIT button below to start the survey. Thank you very much for your help!

1. Are you currently a full-time student (enrolled to receive 12 or more credits in this term) or a part-time student (enrolled to receive less than 12 credits in this term).

| | | | |
|-------------------|--|-----|------|
| Full-time Student | | 190 | 49% |
| Part-time Student | | 196 | 51% |
| Total | | 386 | 100% |

2. What is your gender?

| | | | |
|--------|--|-----|------|
| Male | | 92 | 24% |
| Female | | 290 | 76% |
| Total | | 382 | 100% |

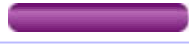







3. In which degree program are you currently enrolled?

| | | | |
|-----------------------|--|-----|------|
| Certificate | | 3 | 1% |
| AA degree | | 185 | 48% |
| AS degree | | 124 | 32% |
| AAS degree | | 25 | 7% |
| BAS/BSN degree | | 29 | 8% |
| Other, please specify | | 16 | 4% |
| Total | | 382 | 100% |






4. How long have you been enrolled at Polk State College?

| | | | |
|-------------------|--|-----|------|
| Less than 1 year | | 170 | 44% |
| 1-2 years | | 121 | 31% |
| More than 2 years | | 95 | 25% |
| Total | | 386 | 100% |

5. What is your age?

| | | | |
|-------------|---|-----|------|
| Below 20 |  | 97 | 25% |
| 20-21 |  | 56 | 14% |
| 22-24 |  | 37 | 10% |
| 25-29 |  | 44 | 11% |
| 30-34 |  | 37 | 10% |
| 35-39 |  | 33 | 9% |
| 40-49 |  | 57 | 15% |
| 50 or older |  | 26 | 7% |
| Total | | 387 | 100% |

6. Where are you taking most of your classes?

| | | | |
|-----------------------------------|---|-----|------|
| Winter Haven Campus |  | 161 | 42% |
| Lakeland Campus |  | 164 | 42% |
| JD Alexander Center in Lake Wales |  | 22 | 6% |
| Airside Center in SW Lakeland |  | 8 | 2% |
| Online (Web-Based) |  | 31 | 8% |
| Total | | 386 | 100% |

7. Did College staff responded to your e-mails and phone calls within one business day?

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Almost Never | Sometimes | Almost Always |
|--|----------------|--------------|-----------|---------------|
| Admission/Registrar | 152 40% | 46 12% | 64 17% | 118 31% |
| Advising | 124 33% | 50 13% | 81 21% | 124 33% |
| Financial Aid | 127 33% | 70 18% | 78 21% | 105 28% |
| Cashier | 259 69% | 11 3% | 32 8% | 76 20% |
| Student Activities | 258 69% | 12 3% | 29 8% | 77 20% |

8. How many times did you contact a service area to get issues resolved (for each area below)?

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | 1 time | 2 times | 3 times | 4-5 times | 5 or more times |
|--|----------------|-----------|-----------|-----------|-----------|-----------------|
| Admission/Registrar | 152 40% | 75 20% | 62 16% | 44 12% | 23 6% | 25 7% |
| Advising | 126 33% | 64 17% | 67 17% | 60 16% | 29 8% | 37 10% |
| Financial Aid | 132 35% | 57 15% | 50 13% | 42 11% | 41 11% | 56 15% |
| Cashier | 288 77% | 54 14% | 17 5% | 5 1% | 4 1% | 8 2% |
| Student Activities/Athletics | 320 85% | 27 7% | 12 3% | 6 2% | 2 1% | 9 2% |

9. How did you experience the waiting times for each of the service areas below?

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Highly Unreasonable | Somewhat Unreasonable | Somewhat Reasonable | Very Reasonable |
|--|----------------|---------------------|-----------------------|---------------------|-----------------|
| Admission/Registrar | 113 30% | 28 7% | 41 11% | 98 26% | 96 26% |
| Advising | 59 15% | 57 15% | 59 15% | 101 27% | 105 28% |
| Financial Aid | 91 24% | 44 12% | 51 14% | 92 25% | 96 26% |
| Cashier | 236 63% | 8 2% | 8 2% | 28 8% | 93 25% |
| Student Activities/Athletics | 279 75% | 4 1% | 8 2% | 21 6% | 59 16% |

10. The hours of operation and available staff (of the areas below) usually meet my needs.

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Not at all true | Not very true | Somewhat true | Very true |
|--|----------------|-----------------|---------------|---------------|------------|
| Admission/Registrar | 88 23% | 7 2% | 15 4% | 91 24% | 174 46% |
| Advising | 49 13% | 17 5% | 29 8% | 97 26% | 183 49% |
| Financial Aid | 83 22% | 14 4% | 22 6% | 92 24% | 165 44% |
| Cashier | 189 51% | 4 1% | 5 1% | 55 15% | 119 32% |

| | | | | | |
|------------------------------|------------|---------|---------|-----------|-----------|
| Student Activities/Athletics | 232 63% | 2 1% | 6 2% | 40 11% | 88 24% |
|------------------------------|------------|---------|---------|-----------|-----------|

11. College staff treated me respectfully and showed that they cared about me (for each area below)?

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Almost never | Not very often | Very often | Almost always |
|---|----------------|--------------|----------------|------------|---------------|
| Admission/Registrar | 81 22% | 16 4% | 23 6% | 107 29% | 145 39% |
| Advising | 40 11% | 21 6% | 48 13% | 97 26% | 164 44% |
| Financial Aid | 83 22% | 33 9% | 33 9% | 88 24% | 137 37% |
| Cashier | 203 55% | 3 1% | 9 2% | 53 14% | 101 27% |
| Student Activities/Athletics | 252 69% | 4 1% | 5 1% | 32 9% | 72 20% |
| 94 Responses | | | | | |

12. I was able to locate the information I needed on the College's website (for each of the following areas).

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Not at all true | Not very true | Somewhat true | Very true |
|---|----------------|-----------------|---------------|---------------|------------|
| Admission/Registrar | 56 15% | 7 2% | 19 5% | 95 26% | 192 52% |
| Advising | 56 15% | 18 5% | 36 10% | 95 25% | 168 45% |
| Financial Aid | 70 19% | 28 8% | 28 8% | 81 22% | 160 44% |
| Cashier | 167 46% | 8 2% | 13 4% | 53 15% | 122 34% |
| Student Activities/Athletics | 190 51% | 5 1% | 16 4% | 48 13% | 110 30% |
| Help Center | 132 36% | 11 3% | 21 6% | 71 19% | 134 36% |

13. It was easy to locate the services I needed on campus/center (for each of the following areas).

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Not at all true | Not very true | Somewhat true | Very true |
|---|----------------|-----------------|---------------|---------------|------------|
| Admission/Registrar | 48 13% | 5 1% | 6 2% | 79 21% | 236 63% |

| | | | | | |
|------------------------------|------------|----------|----------|-----------|------------|
| Advising | 31 8% | 5 1% | 9 2% | 71 19% | 259 69% |
| Financial Aid | 55 15% | 5 1% | 7 2% | 68 18% | 239 64% |
| Cashier | 115 31% | 2 1% | 5 1% | 56 15% | 192 52% |
| Student Activities/Athletics | 171 46% | 6 2% | 10 3% | 62 17% | 123 33% |
| Help Center | 136 37% | 11 3% | 10 3% | 62 17% | 153 41% |

14. My experience with the following special services was...

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Very Unsatisfactory | Not Satisfactory | Satisfactory | Very Satisfactory | Exemplary |
|---|----------------|---------------------|------------------|--------------|-------------------|-----------|
| Disability Services | 327 88% | 0 0% | 4 1% | 11 3% | 13 4% | 15 4% |
| Veteran's Services | 324 88% | 5 1% | 3 1% | 11 3% | 13 4% | 14 4% |
| Veteran's Financial Aid Services | 324 87% | 3 1% | 4 1% | 9 2% | 15 4% | 16 4% |
| Counseling | 271 73% | 7 2% | 7 2% | 27 7% | 27 7% | 33 9% |
| International Student Services | 334 91% | 0 0% | 2 1% | 5 1% | 12 3% | 13 4% |
| Dual-enrollment Services | 301 82% | 2 1% | 8 2% | 13 4% | 19 5% | 26 7% |
| TRIO Student Support Services | 327 89% | 4 1% | 1 0% | 9 2% | 14 4% | 11 3% |

15. My experience with PASSPORT and the following online services was...

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Very Unsatisfactory | Not Satisfactory | Satisfactory | Very Satisfactory | Exemplary |
|---|----------------|---------------------|------------------|--------------|-------------------|------------|
| Add/Drop and register | 29 8% | 11 3% | 17 5% | 87 23% | 104 28% | 124 33% |
| Find my schedule and transcript | 10 3% | 3 1% | 5 1% | 85 23% | 119 32% | 151 40% |

| | | | | | | |
|-----------------------------------|------------|----------|----------|-----------|------------|------------|
| View my degree audit | 29 8% | 5 1% | 12 3% | 84 23% | 106 28% | 137 37% |
| Pay my account online | 119 32% | 3 1% | 6 2% | 46 12% | 82 22% | 113 31% |
| Find financial aid information | 59 16% | 29 8% | 30 8% | 74 20% | 78 21% | 102 27% |
| Order a transcript | 172 46% | 10 3% | 14 4% | 45 12% | 47 13% | 83 22% |
| Complete a graduation application | 242 66% | 6 2% | 8 2% | 31 8% | 29 8% | 51 14% |

16. My experience with my college e-mail (my.polk.edu) regarding the following areas has been...

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Very Unsatisfactory | Not Satisfactory | Satisfactory | Very Satisfactory | Exemplary |
|---|----------------|---------------------|------------------|--------------|-------------------|------------|
| Ease of access | 11 3% | 29 8% | 18 5% | 91 24% | 100 27% | 128 34% |
| Information received through e-mail | 15 4% | 22 6% | 23 6% | 95 25% | 100 27% | 122 32% |
| Help with problems using e-mail | 135 36% | 29 8% | 15 4% | 53 14% | 58 15% | 86 23% |

17. The information I received from the following areas was consistent and I was able to comprehend it.

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does not apply | Not at all true | Not very true | Somewhat true | Very true |
|---|----------------|-----------------|---------------|---------------|------------|
| Admission/Registrar | 71 19% | 13 3% | 18 5% | 99 27% | 172 46% |
| Advising | 53 14% | 18 5% | 28 8% | 99 27% | 175 47% |
| Financial Aid | 72 19% | 23 6% | 38 10% | 89 24% | 152 41% |
| Cashier | 192 52% | 0 0% | 5 1% | 53 14% | 118 32% |
| Student Activities/Athletics | 239 64% | 1 0% | 5 1% | 44 12% | 83 22% |
| Help Center | 209 57% | 3 1% | 4 1% | 53 14% | 98 27% |

18. Please rate the following printed or online information materials:

| Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option. | Does Not Apply | Very Unsatisfactory | Not Satisfactory | Satisfactory | Very Satisfactory | Exemplary |
|---|----------------|---------------------|------------------|--------------|-------------------|------------|
| Online Application | 97 26% | 4 1% | 5 1% | 78 21% | 79 21% | 109 29% |
| Admission Guide | 108 29% | 5 1% | 7 2% | 71 19% | 83 22% | 96 26% |
| Orientation Guide | 142 38% | 7 2% | 8 2% | 60 16% | 70 19% | 86 23% |
| Student Handbook | 110 29% | 6 2% | 8 2% | 76 20% | 80 21% | 93 25% |
| Online Catalog | 81 22% | 12 3% | 18 5% | 73 20% | 87 23% | 102 27% |
| Financial Aid Handouts | 114 31% | 21 6% | 19 5% | 64 17% | 68 19% | 81 22% |
| Student Activities Handouts | 175 47% | 8 2% | 17 5% | 46 12% | 58 16% | 67 18% |
| Athletic Announcements | 196 53% | 7 2% | 14 4% | 43 12% | 52 14% | 61 16% |
| Student Passport Instructions | 66 18% | 10 3% | 13 4% | 83 22% | 95 26% | 104 28% |
| Programs and Degree Information | 59 16% | 14 4% | 25 7% | 81 22% | 84 23% | 103 28% |

Thank you for your participation! Your help is greatly appreciated! Please use the Submit button below to finish the survey.

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