



Welcome to First Day™/Inclusive Access!

Benefits of this program include:

- Discounted pricing on your required course materials
- Course materials are automatically billed to your student account
- Seamless digital access to your materials on or before the first day of class

Before You Get Started

- Be sure your browser's **Cookies are Enabled**.
- **Ensure Pop Ups are Enabled** on your browser.

System Requirements

Mac or PC Operating Systems:

- Windows 7 or newer
- OS X 10.10 (Mountain Lion) or newer

Browsers:

- IE 11, Edge, or newer
- Safari on Mac OS X
- Firefox v.56 or newer
- Chrome v.22 or newer

Mobile Devices:

- Android 5.0 (Lollipop) or newer
- iOS 9 or newer

Customer Care

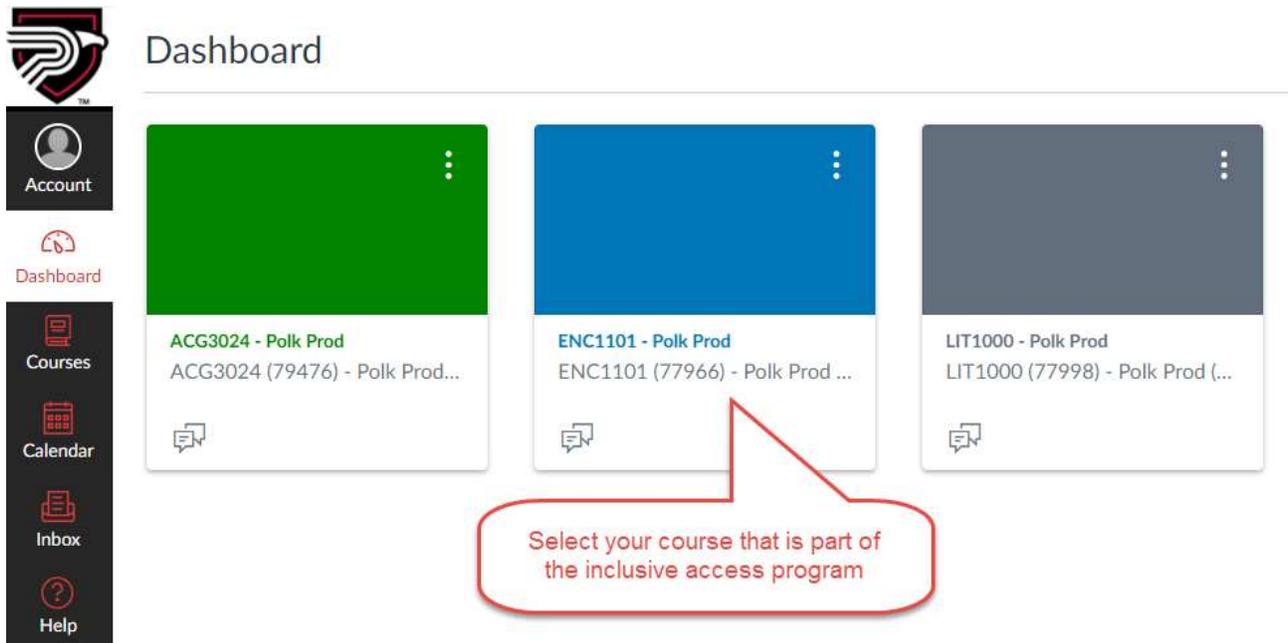
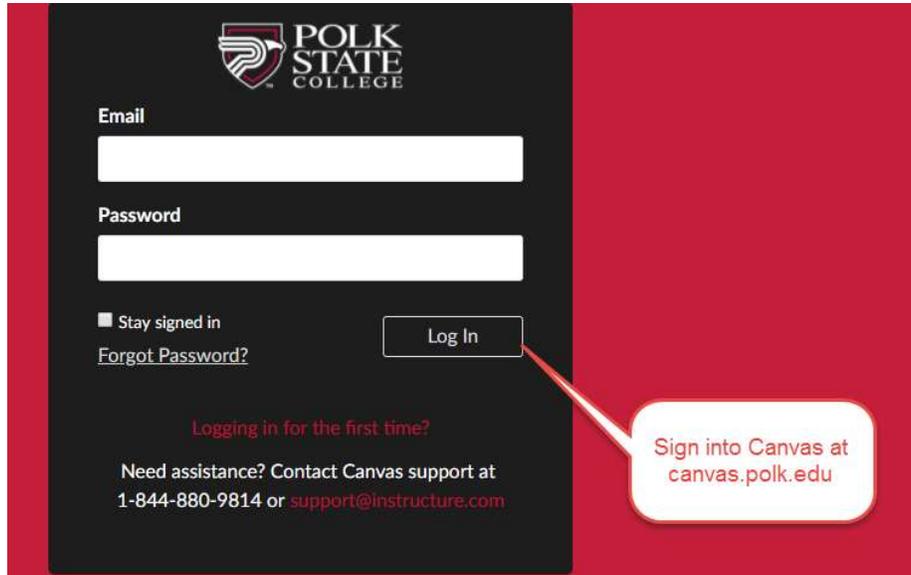
Questions about First Day™ or Opting In or Out.	Bookstore Customer Care bookstorecustomercare@bncollege.com Open a ticket HERE
Questions about your Cengage product.	Support.cengage.com 1-800-354-9706

Accessing Your Cengage Course Material in Canvas

1. Log in to your LMS and select the correct course.
2. There will be a link for "Course Materials" in the left-hand navigation of your course.

- (Note: your school may have named the link something else such as “Materials,” “First Day,” “Flash Books,” or another name for the program on your campus.)
- See below, we have outlined what the process looks like in Canvas, Blackboard, and Moodle.

3. Select the Course Materials link in the left-hand navigation of the course. If prompted, select your campus.





- Account
- Dashboard
- Courses
- Calendar

- Home**
- Discussions
- Grades
- People
- Syllabus
- Conferences
- Collaborations
- Course Materials

Recent Activity in LIT1000 (77998) - Polk Prod (Lakeland)

No Recent Messages You don't have any messages to show in your stream yet. Once you begin participating in your courses you'll see this stream fill up with messages from discussions, grading updates, private messages between you and other users, etc.

Select the Course Materials link



Select your campus:

CAMPUS

I don't see my campus.

Select your campus

- Polk State College - Lakeland
- Polk State College - Winter Haven

UPDATE

Select your correct campus and hit Update

4. You will be redirected.

MY DIGITAL CONTENT

You are being redirected to your course materials.

- On this page, you will be required to Opt-In or Out of the program. We recommend that you Opt-In to receive the discounted pricing, charged to your student account. You will see the Opt-In price, and the Opt-Out price if you select to Opt-Out. If you Opt-Out, you will be required to purchase the material on your own. You can Opt-In up until the Deadline shown.
- Select Opt-In and then hit Confirm.

Course Materials
MY DIGITAL CONTENT | Shop | Opt-In | Customer Care

Your professor has selected an eTextbook as your course materials for this course. If you want to take advantage of the lowest price, Opt-In. **Your student account will be billed at the Opt-In price.**

Opt-In to:

- Deeply discounted, lowest price
- Single Sign-On (no access codes)
- The guaranteed right materials
- Immediate access

Your school will bill you at the Opt-In Price as a course charge for this class.

ACTION REQUIRED: Make your choice and click 'Confirm' below.

SELECTION	INCLUDED COURSE MATERIALS	OPT-IN PRICE	OPT-OUT PRICE	DEADLINE
<input checked="" type="checkbox"/> Opt-In <input type="checkbox"/> Opt-Out	[Redacted Course Material Title]	\$ [Redacted Price]	\$ [Redacted Price]	[Redacted Deadline]

CONFIRM

[RETURN TO COURSE MATERIALS](#)

These materials are required for your course by your professor and it is not recommended that you Opt-Out. You will be responsible for purchasing these materials on your own if you don't Opt-In.

Good luck in your class! If you have any questions, contact your bookstore manager.

To enhance your learning experience and simplify access to the right resources for your class, your professor has integrated the course materials directly into your e-learning platform.

Opt-In to:

- Deeply discounted, lowest price
- Single Sign-On (no access codes)
- The guaranteed right materials
- Immediate access

CONFIRMATION: You are Opted-In.

SELECTION	INCLUDED COURSE MATERIALS	OPT-IN PRICE	OPT-OUT PRICE	DEADLINE
<input checked="" type="checkbox"/> Opted-In <input type="checkbox"/> Opted-Out	SEE THE ART OF PUBLIC SPENDING	\$ 75.00	\$ 100.00	July 2016, 2018

CONFIRM

Your school will bill you at the Opt-In Price if you Opt-In.

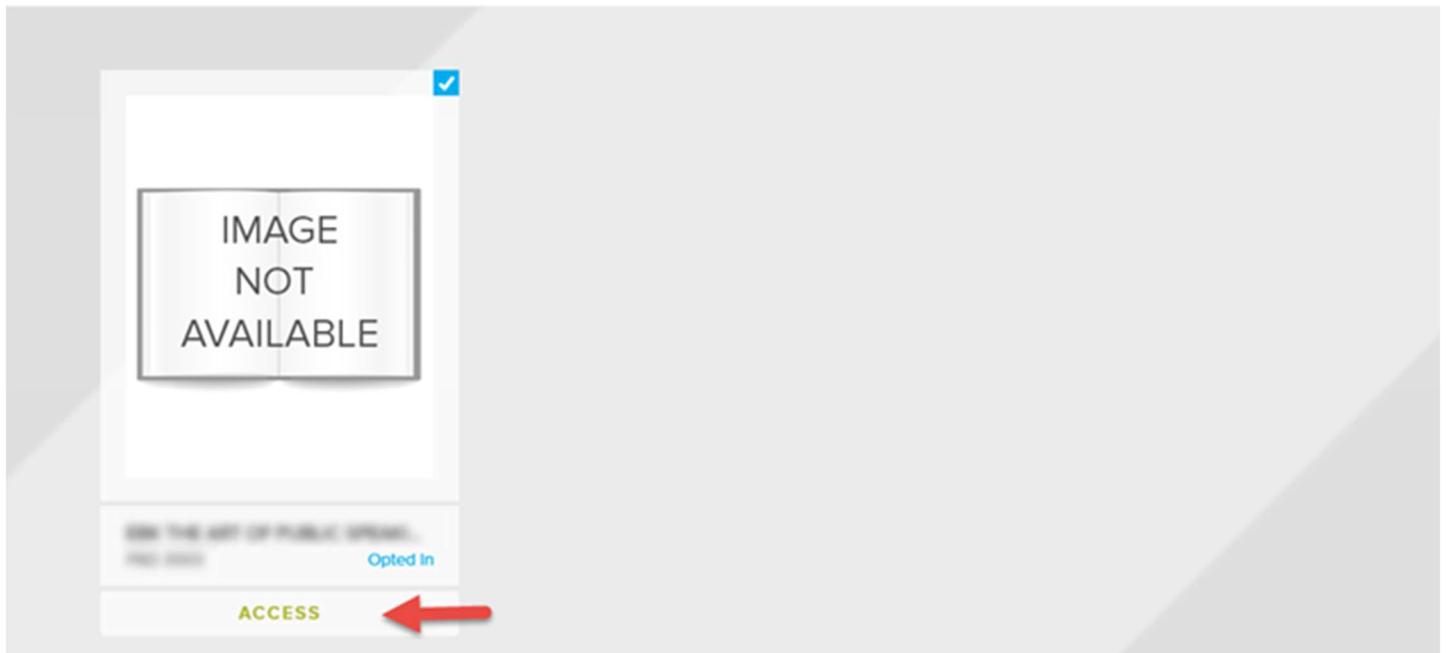
These materials are required for your course by your professor and it is not recommended that you Opt-Out. **If you don't Opt-In, you will lose access to your course materials after the deadline.** You will be responsible for purchasing the material on your own at the Opt-Out Price.

Good luck in your class!

If you have any questions, please contact your bookstore manager.

7. You will then see your eTextbook and can click Access to access your eTextbook, which will open in a new window/tab. If a new window does not open, be sure popup blockers are turned off and click Access again.

MY ACCESS: !



Opt Out Steps



Opting Out of the First Day program is **not** recommended due to the cost savings and seamless access provided through this program.

If you do wish to Opt Out, you must follow the steps below.

For Students Who Choose to Opt-Out

1. To Opt Out, click the Course Materials link in your LMS course. You are only able to Opt-Out up until the deadline on this page. Select Opt-Out at the top of the page. Please note the savings shown, if you remain Opted-In.

Course Materials MY DIGITAL CONTENT | Shop | **Opt-Out** | Customer Care

To enhance your learning experience and simplify access to the right resources for your class, your professor has integrated the course materials directly into your e-learning platform.

You can now easily access these resources for the discounted price, and benefit from single sign-on access with no codes required.

Your school will bill you at the Opt-In Price as a course charge for this class.

STATUS: You are Opted-in.

SELECTION	INCLUDED COURSE MATERIALS	OPT-IN PRICE	OPT-OUT PRICE	DEADLINE
<input checked="" type="checkbox"/> Opted-In	SEE TRANSACTIONS SECTION FOR COURSE BOOKS	\$ 11.95	\$ 11.95	Aug 2025, 2026

Until the deadline above, you can manage your preferences and choose to Opt-Out by clicking Opt-Out at the top of the page. Please be advised: it is NOT recommended that you Opt-Out, as these materials are required by your professor to complete the course. Should you choose to Opt-Out, you will then be responsible for purchasing your course materials at the Opt-Out Price and may have to work outside of the e-learning platform.

Good luck in your class!

If you have any questions, please contact your bookstore manager.

2. A popup message will prompt you to confirm that you want to Opt-Out. Click the checkbox and hit Confirm.

Opt-Out

You are about to Opt-Out of the discounted price for the required course materials selected by your professor.

Please be advised: It is NOT recommended that you Opt-Out. You will be responsible for purchasing your course materials at full retail prices, and may have to work outside of the e-learning platform.

Yes, I want to Opt-Out of the discounted price for the required course materials for my class and will purchase on my own.

CONFIRM

RETURN TO COURSE MATERIALS

3. You will see the confirmation that you are Opted-Out. To purchase the product at the bookstore, select Shop at the top of the page. You will be taken to the bookstore website where you can view and purchase your course materials. If you want to Opt-In again, select Opt-In at the top of the page.

Course Materials

MY DIGITAL CONTENT | [Shop](#) | [Opt-In](#) | Customer Care

CONFIRMATION: You are Opted-Out and will lose access on the deadline.

SELECTION	INCLUDED COURSE MATERIALS	OPT-IN PRICE	OPT-OUT PRICE	DEADLINE
<input type="checkbox"/> Opted-In <input checked="" type="checkbox"/> Opted-Out	1001 TRANSCRIPTIONS AND ONLINE CONTENT BUNDLE	\$1,100.00	\$1,100.00	Aug 28th, 2020

You will no longer be able to access your course materials after the deadline above.

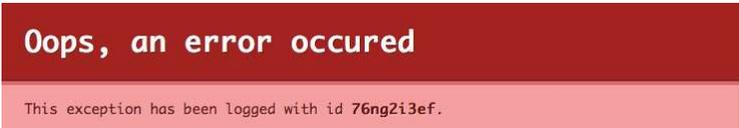
To change your status and take advantage of the discounted price available, click **Opt-In** at the top of the page.

If you have any questions, please contact your bookstore manager.

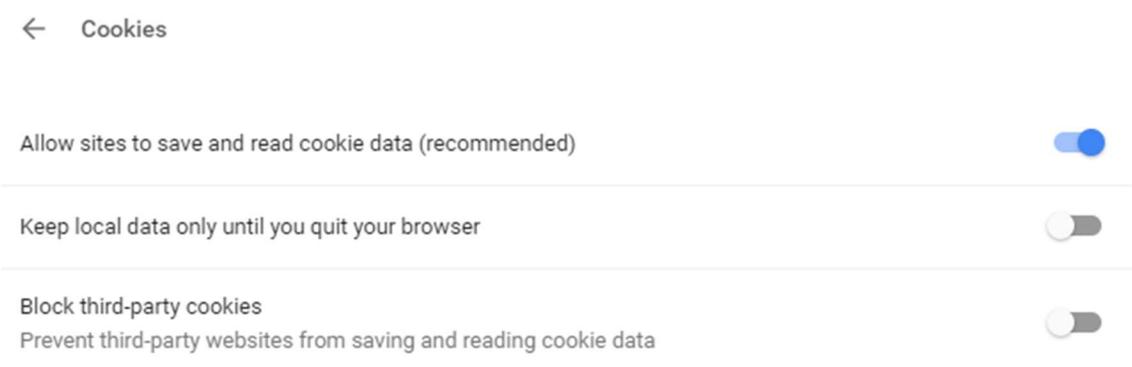
Troubleshooting & FAQs

I am seeing a red error message when I click Course Materials.

If you see the below error message, this means your cookies are not enabled.
To ensure cookies are enabled, please close your browser and re-open it. We recommend using Chrome.



Then, go to the 3 circle menu in the top right of Chrome and go to Settings. Scroll all the way down and click Advanced. Then scroll down and select Content Settings and then Cookies. Here, be sure they are enabled: “Allow sites to save and read cookie data (recommended)” should be a blue toggle to ON. “Block third-party websites from saving and reading cookie data” should be gray and the toggle OFF. Once these steps are complete, close and restart Chrome. Then go to Canvas, login, and navigate to your course and select Course Materials.



Additional Information

Please access Opt-In FAQ here: <https://customercare.bncollege.com/hc/en-us/articles/360001655687-How-do-I-Opt-In-and-access-my-Inclusive-Access-Yuzu-eTextbook-Florida-Only->

If you experience any issues with your eTextbook, please contact:

bookstorecustomercare@bncollege.com OR **1-844-9-EBOOKS (1-844-932-6657)**