



- Course Title:** HERO Interviewing Techniques– 48 hours  
Specialized Course: 9029
- Instructor(s):** Sgt. Mark Dainty – Polk County Sheriff’s Office  
Det. Matt Newbold – Polk County Sheriff’s Office
- Date(s):** September 7, 2022  
October 5, 2022  
November 2, 2022  
December 7, 2022  
January 4, 2023  
February 1, 2023
- Time(s):** 8:00AM – 5:00PM
- Location:** Polk State College - Center for Public Safety  
Kenneth C. Thompson Institute of Public Safety  
1251 Jim Keene Blvd  
Winter Haven, Florida 33880
- Cost:** Region 8 training funds will pay for Region 8 law enforcement and correctional officers as well as Region 8 support personnel (when seats are available). **Region 8 includes Polk, Hardee, Highlands, and Desoto counties.**  
Student applications from outside of Region 8 will be placed on a waiting list to fill any open seats not filled by Region 8 officers.
- Description:** This course will provide students with instruction on techniques, methodologies, and principals of interviewing for those in the criminal justice profession. The course is designed to develop students’ communication skills and inspire the cooperation of others to produce a more successful and efficient investigative outcome. Additionally, students will learn to apply the emotional intelligence ideology to enhance their ability to build trusting and lasting relationships with those they serve.

This course qualifies for **mandatory retraining**.  
Kenneth C. Thompson Institute of Public Safety  
at Polk State College Center for Public Safety  
1251 Jim Keene Blvd  
Winter Haven, FL 33880  
(863) 297-1030 ext. / (863) 297-1045 fax  
[www.polk.edu/ips](http://www.polk.edu/ips)